TECHNOLOGY GUIDELINES FOR INCOMING STUDENTS

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Kansas City University

PROVIDED BY KCU

☑ **Apple iPad, distributed during orientation***
- 10.2", 9th generation
- WiFi only
- 256 GB storage
- AppleCare insurance (3 years)

Specifications:
https://www.apple.com/ipad-10.2/specs/

*Applies to new KCU students and returning first-year students whose KCU iPad is more than one academic year old.

☑ **Unlimited Box cloud file storage[1]**

☑ **MS Office 365 A1 for Students[1]**
- KCU Outlook email account
- Microsoft 365 (Office), up to five computers
- 100GB OneDrive cloud file storage[1]

☑ **MS 365 Apps for Students[1]**
- Word, Excel, PowerPoint
- Outlook
- Teams

PROVIDED BY STUDENT (required)

☐ Headphones or earbuds with a microphone

☐ Laptop computer meeting or exceeding the specifications below

PROVIDED BY STUDENT (recommended)

☐ iPad case with keyboard

☐ Stylus or Apple Pencil

	MICROSOFT WINDOWS	APPLE MAC	NOT SUPPORTED	iPAD APPS
Operating System:	Windows 10 or newer: 64-bit Home version, Pro is preferred	macOS 14.x Sonoma or newer	Chrome OS (*Chromebook*)	iPadOS 17 or newer
Networking:	Wireless NIC, 802.11n or newer			Adobe Acrobat Reader
Home Internet:	Broadband or fiber, 6 Mbps min. bandwidth, higher preferred		Windows 10S, 11S, 11SE (*Surface, Surface Go, Surface Duo*)	Apple Books
				Box
Applications:	Microsoft 365 (Office)[1]	Microsoft 365 (Office)[1]		Canvas Student
	Newest Chrome browser	Newest Safari browser		ExamSoft Examplify
	Newest Firefox browser	Newest Chrome browser	Virtual Operating Systems (*Microsoft Virtual Machine, Parallels, VMware, VMware Fusion*)	Microsoft 365 (Office)[1]:
	Zoom desktop app	Newest Firefox browser		· Excel
	Microsoft Teams desktop app[1]	Zoom desktop app		· PowerPoint
	Windows Media Player	Microsoft Teams desktop app[1]		· Word
	Adobe Acrobat Reader DC	Adobe Acrobat Reader DC	Linux Operating System	Microsoft Outlook
	JavaScript (enabled)	JavaScript (enabled)		Microsoft Teams
	Antivirus and Antimalware[2]	Antivirus and Antimalware[2]	ARM-based processors for Windows computers	WEPA Print
				Zoom
Processor:	Intel Core i7, Mac M1, or newer			
Memory:	16 GB RAM, or higher			Audience Response & Attendance:
Video Out:	HDMI, DisplayPort, or USB-C adapter for video connection			· iClicker Student
Camera:	720p HD camera, higher preferred		Virtual Cameras and Microsoft LifeCam Series Cameras	
Microphone:	Built-in required, external optional			Mobile Note Taking (Optional):
Screen Resolution:	1280 x 768, higher preferred			· Branchfire iAnnotate
USB Port(s):	At least one, more preferred			· Ginger Labs Notability
				· Microsoft OneNote[1]
Screen Reader (Optional)	JAWS for Firefox or NVDA for Firefox	VoiceOver for Safari		

[1] Free with KCU account--instructions provided during orientation. 6/17/2024 Update: OneDrive storage. 6/19/2024 Update: iPad distribution.

[2] Examples: Windows Defender (pre-installed with Windows 10/11), F-Secure Total, Kaspersky Standard, Norton Antivirus Plus

TECHNICAL QUESTIONS	WORKDAY QUESTIONS	ADMISSIONS QUESTIONS	FINANCIAL AID QUESTIONS	EXAMSOFT QUESTIONS
helpdesk@kansascity.edu	workday@kansascity.edu	admissions@kansascity.edu	finaid@kansascity.edu	oesa@kansascity.edu
816-654-7700	816-654-7740	816-654-7160	816-654-7175	816-654-7310
800-234-4847, ext. 7700	800-234-4847, ext. 7740	877-425-0247, option 1	877-425-0247, option 2	877-425-0247, ext. 7310